

## OUR COMMITMENTS

Our way of living the company is based on absolute transparency, loyalty and trust between colleagues, towards our customers and all the interested parties with whom we confront every day. That's why here at Imperiale Group we decided to share with you our commitments and objectives.

- Consolidate our market position as a leading market leader for sports cars painting.
- Analyzing and evaluate the factors of the social, economic and environmental context in which our organization is operating.
- Accept and examine the needs and expectations of all the stakeholders involved in our business, directly and indirectly
- Satisfy the expectations and needs of our customers, to involve and support them in the definition and implementation of each project.
- Analyze and evaluate all the risks connected, directly or indirectly, to our business. This allows us to guarantee a process of constant improvement in our performance, in terms of the quality of the products and services provided, the protection and respect of environmental sustainability, the efficient management of energy and the health and safety of workers on site. of work.
- Involve and consult internal resources, stimulate active participation for the continuous improvement of our activities and internal management systems.

## THE PILLARS OF OUR WORK

- We maintain ethical conduct.
- We identify and comply with all mandatory European, national, regional and local regulations applicable to our activities and the sector, with regard to the quality of products and services provided, protection and respect for environmental sustainability, efficient energy management, the protection of workers' health and safety at the workplace, respect for human rights, workers' rights and corporate administrative and social responsibility. We do this through our internal structure, providing for the presence of highly qualified personnel who ensure constant respect.
- We ensure the integration, synergy, development and improvement of our internal management systems, with reference to applicable mandatory and voluntary regulations.
- We define and monitor challenging realistic goals and targets with the aim of increasing the quality of our products and services, our environmental and energy performance and to improve the health and safety of workplaces
- We ensure the presence of qualified and trained internal resources.
- We sensitize and involve resources, our employees, partners and all stakeholders towards the achievement of our objectives, namely to protect and improve the quality of products and services, environmental sustainability, the health and safety of persons at the workplace, as well as efficient and conscious management of energy, respect for human rights, workers' rights and corporate administrative and social responsibility.
- We guarantee a constant flow of information with all interested parties.

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## OUR GOALS

### QUALITY

- We are sure that the quality of our products and services are the keys to stand out on the market and to create a positive image and reputation for the company.
- Customer satisfaction is one of the pillars of our organization and to increase it we place the utmost commitment to maintaining a daily flow of information that keeps us constantly aligned with customer expectations and needs.
- Continuously improve our processes, our internal know-how, our organizational and production structure.
- Improve our performance by defining realistic, ambitious and measurable objectives.
- Spreading the culture of commitment and quality, with the aim of increasing awareness of our resources.
- Guarantee the quality of our products and services through the involvement of external collaborators and partners.

### ENVIRONMENTAL SUSTAINABILITY

- Our environmental responsibility begins with the place where we work and with our daily habits.
- Reduce the environmental impact of our activities, defining realistic and challenging objectives, adopting all the necessary measures to ensure the reduction of air, water and soil pollution with particular attention to the consumption of environmental and energy resources.
- Ensure correct and careful waste management from production to disposal, in compliance with current legislation.
- Ensuring rational energy management, for a conscious reduction in consumption and the use of non-renewable energy sources.
- Increase the use of cutting-edge technologies for energy efficiency and environmental sustainability that are both economically sustainable.
- Reduce our CO2 emissions.
- Search the market for partners who guarantee energy efficient products and services and which have a positive impact on the energy management of our organization
- Guarantee the presence of a specialized and trained team for the management of energy issues.

### HEALTH AND SAFETY OF WORKERS IN THE WORKPLACE

- Provide all our resources and collaborators with a safe, healthy, comfortable, ergonomic workplace that guarantees the physical and psychological safety of all employees.
- Identify, eliminate and contain all the risks and dangers present within the workplace, with the aim of reducing accidents, near miss, injuries and related diseases.
- Involve, consult and stimulate the participation of workers and their representatives to make their contribution to improve health and safety in the workplace.
- Ensure responsible and careful chemicals and dangerous substances product management.
- Ensure the presence and use, by resources and partners, of personal safety devices (DPI/ PPE).
- Ensure proper safety, functionality and maintenance of work equipment.

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## SOCIAL RESPONSIBILITY

- Maintain an ethical conduct guided by our values with the aim of improving the reputation on the market and the trust of stakeholders.
- Putting in place all the tools necessary to identify, manage and prevent activities that are potentially risky for the commission of corruption and discriminatory crimes that can damage the image and reputation of the company.
- Avoid partnering with suppliers and providers of unsuitable and/or potentially dangerous products and service.

## INFORMATION SECURITY

- Keep the Information Security Management policy active at all levels of our organization.
- Guarantee maximum customer satisfaction in the use of our services and the protection and protection from all threats, internal or external, intentional or accidental, of information as part of our activities in accordance with the indications provided by the ISO/IEC standard 27001 and the guidelines contained in the ISO/IEC 27002 standard in their latest versions.
- Ensure confidentiality, integrity and availability of information.

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